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Payment and Refund Policy

We do not tolerate crypto, bank, credit card fraud, and all fraud, without exception, will be prosecuted through criminal proceedings in your local jurisdiction to the fullest extent of the law. In addition, we will pursue civil legal action in your local jurisdiction seeking any loss of income related to the fraud, including business, legal fees, research costs, employee down time and loss of revenues.

Any active Orders associated with the same fraudulent crypto, bank, credit card will also be canceled immediately. We also actively leverage external, cross-industry resources such as

worldwide fraud blacklists to prevent fraudulent users from accessing our service in the first place.

In general, we complete reviews within four (4) to six (6) weeks; certain purchases posing a higher potential risk may require more time as our Compliance Department performs even more extensive fraud detection checks. We may also contact you directly as a backup precaution. If we determine that a purchase, service, and/or subscription is high-risk or doesn't comply with our Compliance and Risk Policies, the purchase, service, and/or subscription will immediately be canceled, and the funds will immediately be refunded to which the purchase was initially made. Furthermore, in such instances, we reserve the right, at our sole discretion, to close all of your Account(s) with us immediately. Any active Orders associated with the same fraudulent Account will also be canceled immediately.

In addition, we will attempt to recover fraudulently disputed charges plus additional costs via a third-party collection agency and your account will be reported to all credit bureaus as a delinquent collection account. In the event that a chargeback is placed or threatened on a purchase, we also reserve the right to report the incident for inclusion in the chargeback abuser database(s) of our choosing and at our sole discretion. The information reported will include name, email address, order date, order amount, IP address, full address, and phone number. Being listed on such databases may make it more difficult for you to use (any of) your credit card(s) on future purchases with us or other merchants.

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